



## **Limited Lifetime Warranty**

All products must be inspected immediately upon receipt for any physical damage, missing boxes or components. Any visible damage to the goods or missing packages must be noted to the carrier and marked on the bill of lading. These claims must be submitted within 14 days of receipt.

**What This Warranty Covers:** RELIABILT™ warrants its products to be free from substantial defects in materials and workmanship from the original date of purchase under normal home use. This warranty is offered only to the original consumer purchaser and may not be transferred. RELIABILT is only responsible for the actual purchase price.

**How Long the Warranty Lasts:** Coverage for all wall cabinets, base cabinets, pantry cabinets, door fronts, drawer fronts, shelves, cover panels, fillers, mouldings, hinges, drawer parts (rails and soft-close mechanisms) and storage accessories are warranted to the original purchaser for as long as they own their home. This warranty is not transferable.

**What RELIABILT Will do Under the Warranty:** RELIABILT reserves the right to change specifications in design and materials without notice and with no obligation to replace products that were previously manufactured.

**Implied Warranties:** The manufacturer disclaims any implied warranty of merchantability, and there are no warranties that extend beyond the descriptions on the face hereof. If any implied warranty arises under applicable law, then any and all implied warranties are limited in duration to the duration of this written warranty to the extent allowed by applicable law. Some jurisdictions do not allow exclusions or limitations of incidental or consequential damages or exclusions or limitations of implied warranties, therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction.

**Aging, Manufacturing, Natural Characteristics and Appearing in Printed Materials:** Because of the varying natural characteristics of wood and the effects of ageing, product shown in displays and/or printed materials (such as product photos printed in brochures, flyers, catalogues, etc.) will not be an exact match to the cabinetry you will receive. Depending on the wood grain characteristics, the age of a sample and the environment of the retail showroom, samples will show some degree of variation from a new product. In addition, you should not expect all doors, drawer fronts, cover panels, trim or moulding to match exactly in either

finish or grain. Variation in wood grain is normal and unavoidable. In addition, it is not possible to exactly match our colors in printed materials. Therefore, you should view the actual samples when making your color selection.

**What This Warranty Does Not Cover:** This warranty does not cover any problems or damage which result from improper transportation, improper installation, mishandling, misuse, abuse, neglect, abnormal use, commercial use, improper maintenance, unauthorized repairs, accidents, or acts of God, such as hurricanes, fire, earthquakes or floods. The warranty and any applicable implied warranties do not cover incidental or consequential damages arising from any defects in the product such as labour charges for installation or removal of the product or any associated products. RELIABILT is not responsible for any installation charges. This warranty does not cover defects or damage caused by normal wear and tear, alterations, environmental conditions, humidity absorption, or mold. In addition, variations in wood grain, finish color or ageing are not considered defects and are not covered by this warranty.

**How to Obtain Warranty Service:** If you need replacement parts or would like to make a warranty claim, please contact the RELIABILT direct line at 866-386-7941. All warranty claims must include the model number of the product, a copy of the original receipt, and the nature of the problem. In addition, RELIABILT may at its discretion require inspection of the installation site, photography, or authorize the prepaid return of the claimed defective part. Merchandise not pre-approved for return will not be accepted, and the associated claim will not be accepted. If upon inspection you find your product is damaged or missing parts, it is not necessary to return the unit to the store of purchase, please contact RELIABILT direct line at 866-386-7941.