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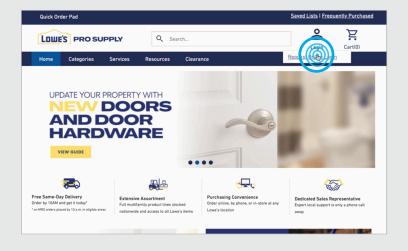


CREATE AN ONLINE ACCOUNT

With an online account at LowesProSupply.com, Pros have even more ways to shop, get quotes and stay organized.

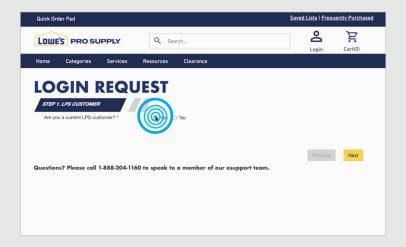


- Use your account to shop LowesProSupply.com
- Tap into helpful online tools
- View orders, quotes and invoices





To create your online account, go to the Login icon and click Request Online Login.

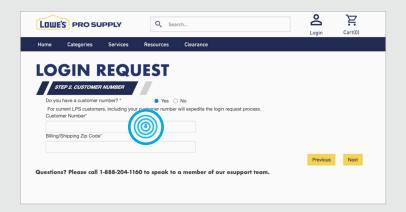




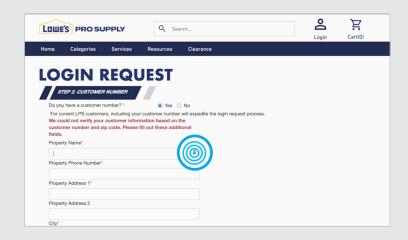
Choose the Yes or No radio button to let us know if you're a current customer, and select Next to continue.

CREATE AN ONLINE ACCOUNT







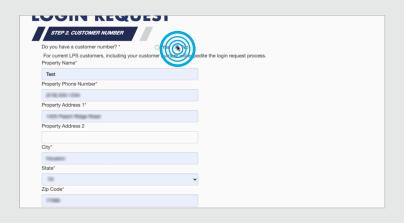


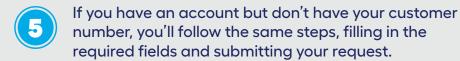


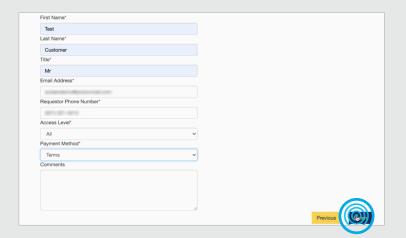
If we can't verify your information right away, we'll ask for more details. Click Previous to try again, or complete the fields and choose Next.

CREATE AN ONLINE ACCOUNT







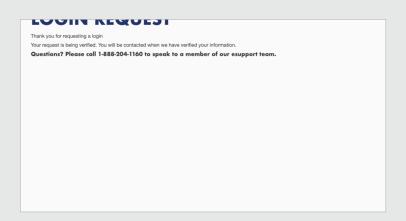


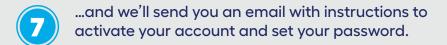


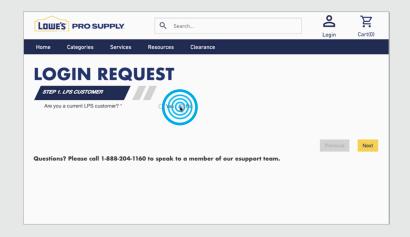
Once you've completed this step, we'll verify your request...

CREATE AN ONLINE ACCOUNT











If you don't yet have a Lowe's Pro Supply business account, just return to the Login icon, click Request Online Login, select No and Next, complete the required fields and click Submit Request.

CREATE AN ONLINE ACCOUNT







Then fill out the account application, and a member of our e-support team will contact you with next steps.



HOW-TO VIDEO: CREATE AN ONLINE ACCOUNT

Scan the code for a video walk-through to get your account up and running.



QUICK ORDER PAD



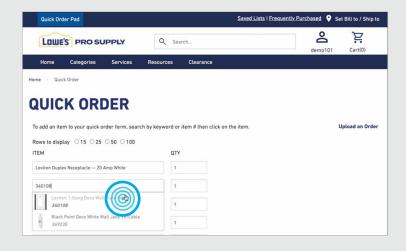
The Quick Order Pad is a great shortcut when you know exactly what products and quantities you need.

- Easy to access
- Search by product or item number
- Upload spreadsheet orders





Just click the Quick Order Pad button at the top left, and your order form will pop right up if you're already logged in. You can also log in directly from the Quick Order Pad window.

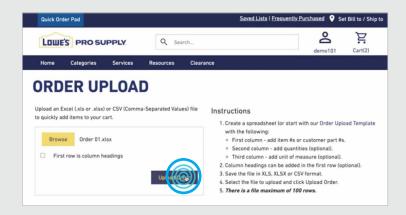




Search by keyword or item number, choose your quantities and then click Add All to Cart & Check Out.

QUICK ORDER PAD







You can also upload multiple items using an Excel spreadsheet or CSV file. Just click Upload an Order and follow the directions.



HOW-TO VIDEO: QUICK ORDER PAD

Scan the code for a video tutorial to help you take advantage of this great shortcut.



REQUEST A QUOTE

Whether you're pricing materials for a new project, requesting a PO or compiling a supply list for approval, Lowe's Pro Supply makes it easy to request a quote and share it.

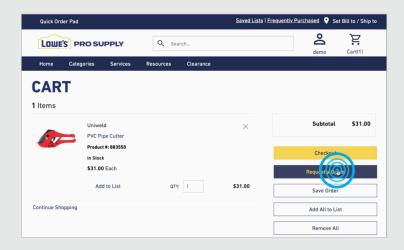


- Easily search for items
- Add items to your cart for approval
- Email or print quotes





Use the Search bar at the top of the page to find the items you'd like to be included in the quote, and select the yellow Add To Cart button for each product.

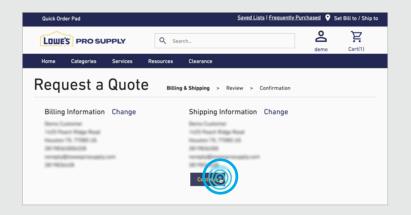




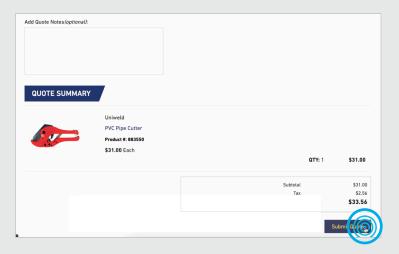
Once you've added all of the desired items to your cart, select Request a Quote instead of Checkout.

REQUEST A QUOTE







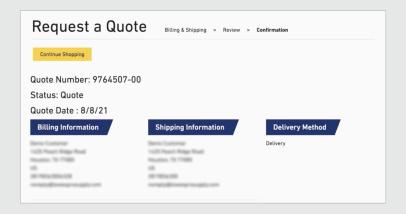




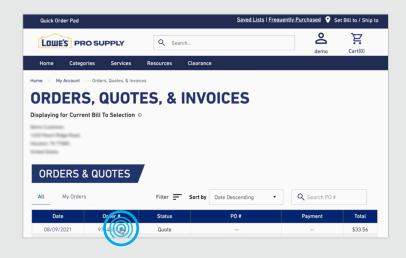
Review the Quote Summary and select Submit Quote.

REQUEST A QUOTE







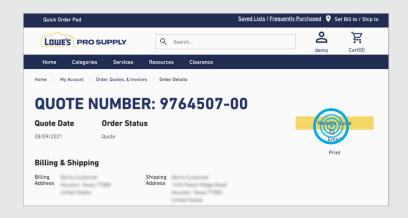




Now, when you navigate to Orders, Quotes, & Invoices using the drop-down menu, your quote is right there.

REQUEST A QUOTE







You can choose Release Quote to convert it to an active order, or Email or Print to share it for approval.



HOW-TO VIDEO: REQUEST A QUOTE

Scan the code for video instructions to generate a quote and convert to an order.



COMPETITOR PRODUCT LOOKUP



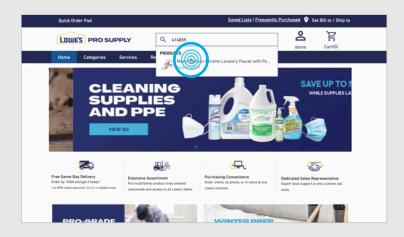
If you're looking for a product that you previously ordered from another supplier, our new Competitor Product Lookup feature makes it easy to find the corresponding part number on LowesProSupply.com

- Search products by other suppliers' part numbers
- Easily find and order from Lowe's Pro Supply instead





To get started, simply go to LowesProSupply.com and enter the other supplier's part number in our Search bar.

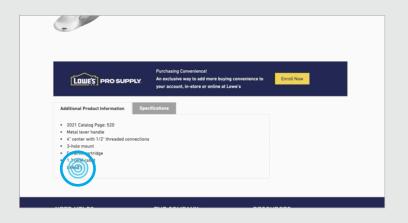




If it's a product we carry, the name, image and specifications — along with the Lowe's Pro Supply part number — should pop right up.

COMPETITOR PRODUCT LOOKUP





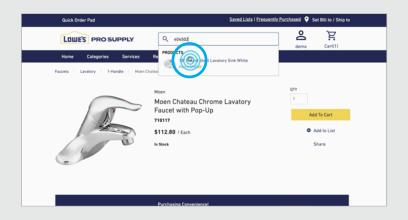




We recommend logging in to your account so that you can easily select Add to Cart, Add to List or Share.

COMPETITOR PRODUCT LOOKUP







Repeat the process for every product you'd like to look up. Our team updates competitor crossover part numbers on a regular basis to keep up with new products.



HOW-TO VIDEO: COMPETITOR PRODUCT LOOKUP

Scan the code for a video demonstration of crossover part numbers at LowesProSupply.com.



ORDERS, QUOTES AND INVOICES



Need to approve an order or email a quote? All your orders, quotes and invoices are as close as your account dashboard.

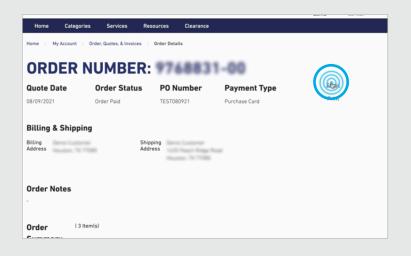
Approve orders from other users

• 2 ways to access

View, print and pay invoices



You can find them under Quick Links, or use the pull-down menu on your account icon.

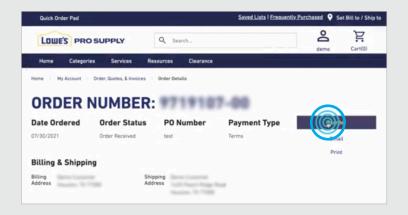




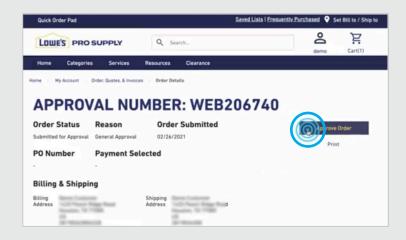
Just select the order or quote you're looking for, and email or print it on the spot.

ORDERS, QUOTES AND INVOICES







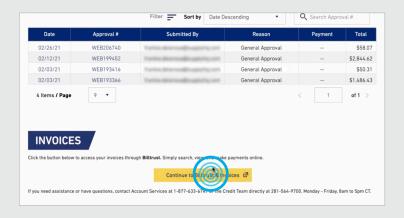




Or scroll down to Approve Order to authorize orders submitted by other users.

ORDERS, QUOTES AND INVOICES







Invoices are easy to manage too — with robust functionality that lets you search, view, print and pay.



HOW-TO VIDEO: ORDERS, QUOTES AND INVOICES

Scan the code for a video guide to viewing, authorizing, reordering and more.

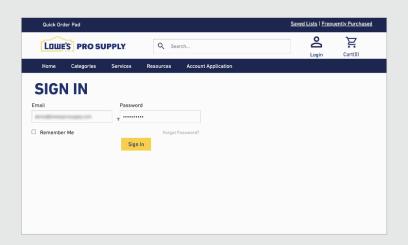


ORDER TINTABLE PAINT ONLINE

Whether you're prepping for a large exterior paint project or a single makeready, it's easy to order tintable paint online at LowesProSupply.com — with direct-to-jobsite delivery as fast as the next business day.**

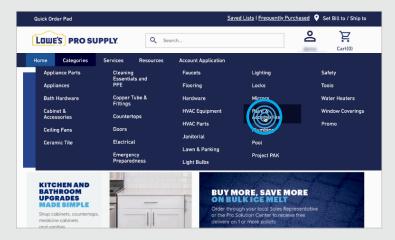


- Tintable interior and exterior paints
- Industry-leading brands
- Broad range of colors
- Next-day delivery directly to your jobsite





Log in to your account for full access and ordering functionality.



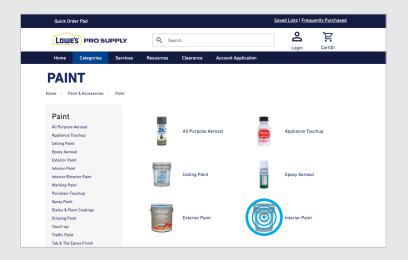


Use the main navigation bar to select Categories, then move your cursor down to click on the Paint & Accessories category.

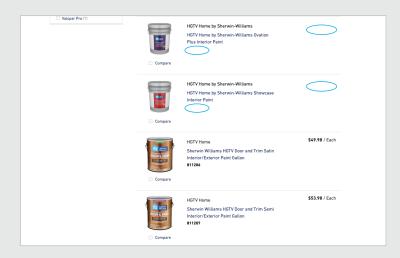
^{**}See page 25 for details.

ORDER TINTABLE PAINT ONLINE







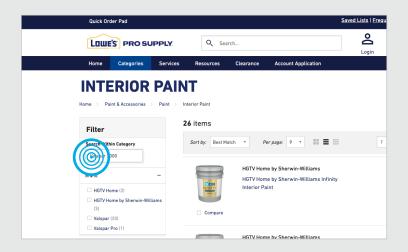


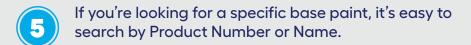


Now, you're ready to select your base paint. To identify tintable products, just look for paints without prices or product numbers.

ORDER TINTABLE PAINT ONLINE







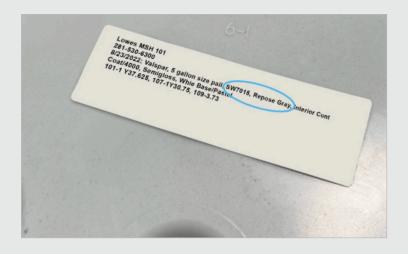




Your pricing will appear after you choose your Size, Sheen and Color from the product page.

ORDER TINTABLE PAINT ONLINE







You can use the Catalog feature to search standard colors by name or code.

The **Perfect Color** Every Time

Paint color is calibrated at your local branch by a trained expert using state-of-the-art color-matching equipment.

- Allow 3 business days for each new color match
- · Submit a wet sample for the best match
- Let your Sales Representative handle the details
- · You'll have the final say when it comes to approval
- We store your color profiles for effortless reordering

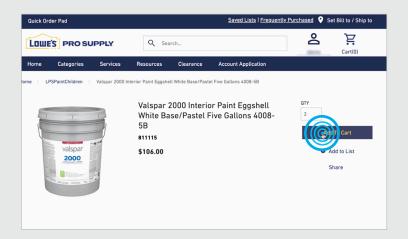
From accurate color samples to color renderings that bring your larger jobs to life, Lowe's Pro Supply has what you need to get the job done fast.



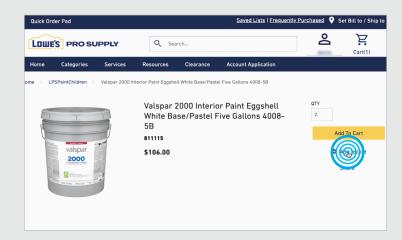
Need a custom color? We can still help. Just call 833-PAINT-51.

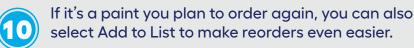
ORDER TINTABLE PAINT ONLINE





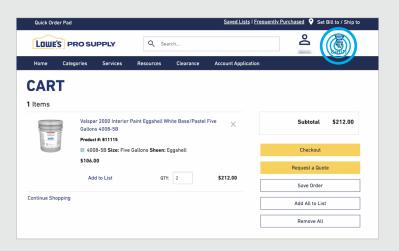






ORDER TINTABLE PAINT ONLINE







Then simply check out as usual, and sit back and relax, knowing that your paint will be mixed to order and delivered directly to your jobsite.



HOW-TO VIDEO: ORDER TINTABLE PAINT ONLINE

Scan the code for a video demonstration of online ordering for tintable paint.

**Free Next-Day Paint Delivery: Must purchase by 12 noon for delivery by end of next business day. Next-day delivery valid in select markets, on select paints only and subject to availability. More restrictions apply. Ask your Lowe's Pro Supply Representative for details. Offer subject to change. Regular MRO orders will be delayed when combined with next-day paint orders.

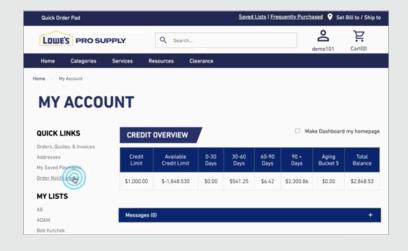


ORDER NOTIFICATIONS



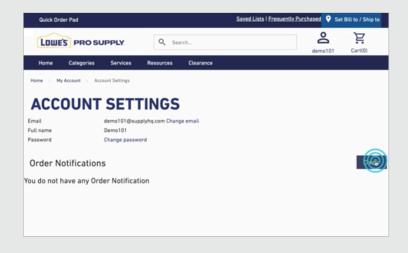
Order Notifications makes it easy to keep up through automated email alerts.

- Quickly set up email alerts
- Easily add, delete or edit





To set up notifications, go to the Quick Links navigation on your account dashboard.

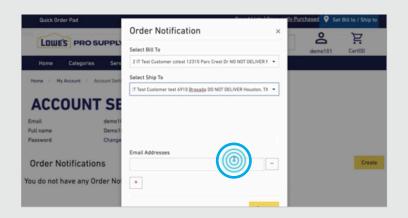


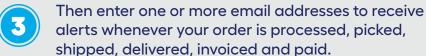


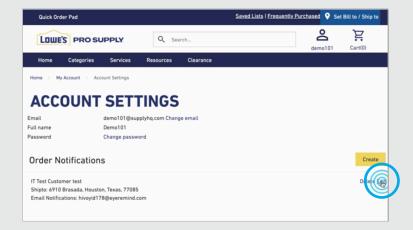
Select Create, along with the Bill To and Ship To info for your notifications.

ORDER NOTIFICATIONS







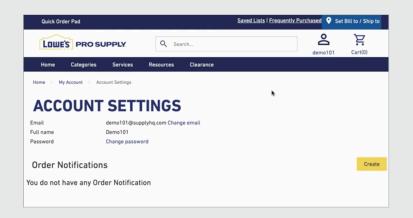




You can delete or edit alerts at any time.

ORDER NOTIFICATIONS







As long as an alert is active, you'll get these important notifications to help you manage supplies — for everyday needs or special projects.



HOW-TO VIDEO: ORDER NOTIFICATIONS

Scan the code for a video walk-through to set automated alerts about your orders.



SAVED LISTS

LOWE'S PRO SUPPLY

Saved Lists can be a big time saver for groups of products you frequently order together.



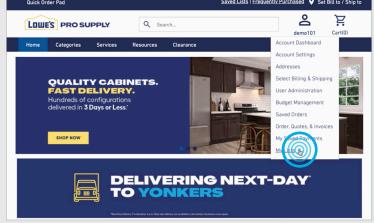


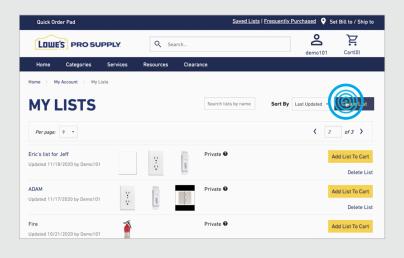
The Saved List link is always available in the top-level header. You can also drag down to My Lists under the log-in icon or find it on your account dashboard.

• 3 ways to access

Create and customize

Set email reminders



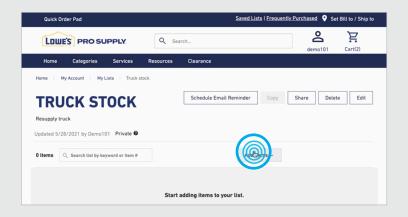




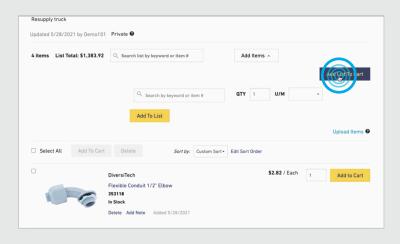
To add new shopping lists, click Create List. Be sure to give it a clear name and description to help streamline reorders.

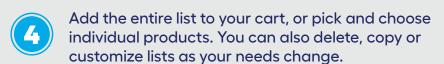
SAVED LISTS





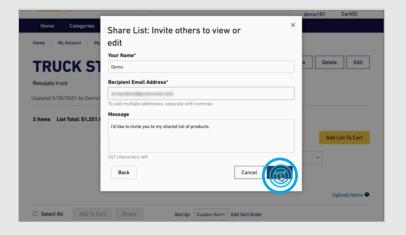
Click Add Items to search by product name or keyword, then Add To List. You can also choose to upload items using an Excel spreadsheet or CSV file.



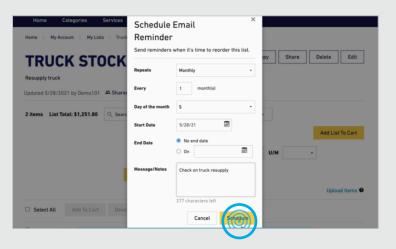


SAVED LISTS





It's also easy to share lists with other authorized account users, or with others via email.



6

And be sure to schedule your own email reminders to help you stay prepared before the busy seasons kick in.

HOW-TO VIDEO: SAVED LISTS

Scan the code for a video tutorial to help you streamline product reorders.

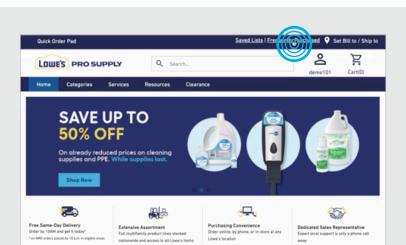




FREQUENTLY PURCHASED



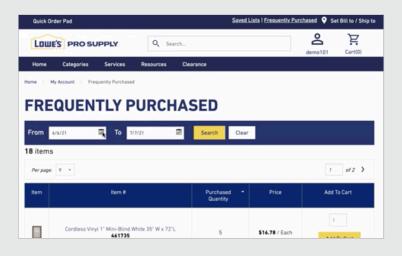
Our Frequently Purchased feature makes it fast and easy to reorder everyday MRO supplies.





- Search by date range
- Quickly add to cart



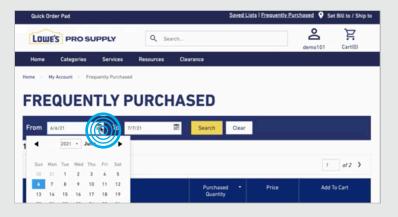




Your most frequently purchased items are right there.

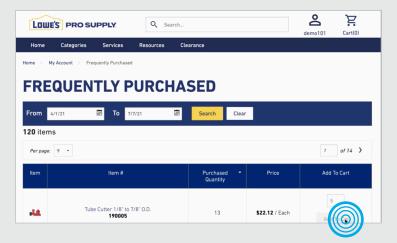
FREQUENTLY PURCHASED







The Calendar function lets you search by date range to narrow things down. Or simply scroll or toggle through the pages.





When you find what you're looking for, enter your quantity, select Add To Cart, then keep shopping or check out.



Scan the code for video instructions on fast reorders of supplies you use the most.



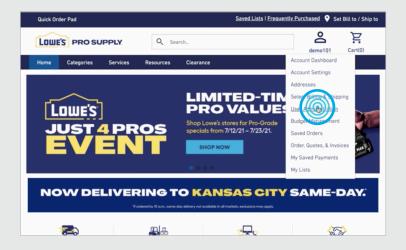


USER ADMINISTRATION

Your account includes User Administration features that make it easy to control which users can add items to a cart, place orders or print invoices.

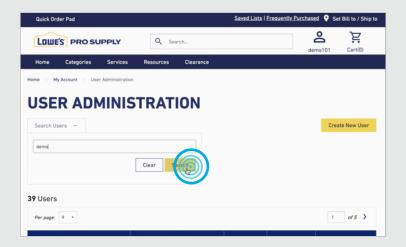


- Access from pull-down menu
- Easily search or create users
- Assign user roles and payment methods





Just select User Administration from the pull-down menu on your account to get started.

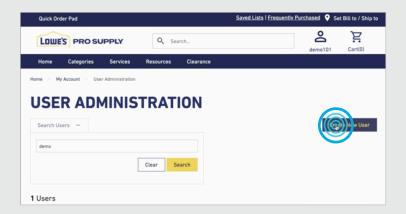




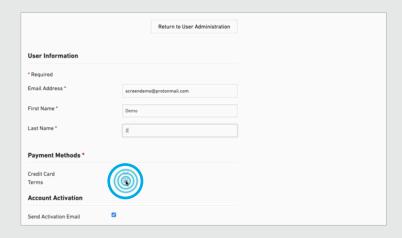
To search for an existing user, enter a first or last name under the Search Users header, and select the yellow Search button to bring up related user names.

USER ADMINISTRATION







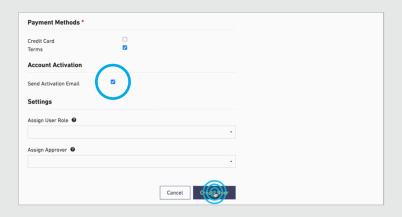




Complete all required fields, and select Credit Card and/or Terms to specify the user's payment options.

USER ADMINISTRATION







We recommend selecting the Send Activation Email checkbox. This sends the user an email with a link to activate the new user's account.

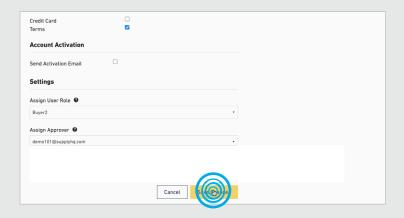




Once the new user has been added, you can select their role and assign an approver for transparency and accountability. You can also deactivate users by unchecking the blue Active box.

USER ADMINISTRATION







Be sure to select the yellow Save Changes button when you're done.



HOW-TO VIDEO: USER ADMINISTRATION

Scan the code for a video demonstration to adjust shopping privileges by user.

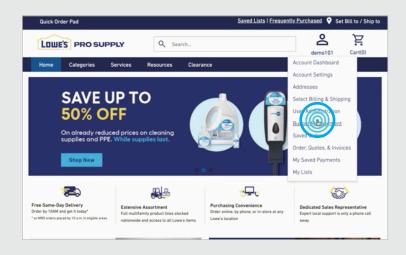


BUDGET MANAGEMENT



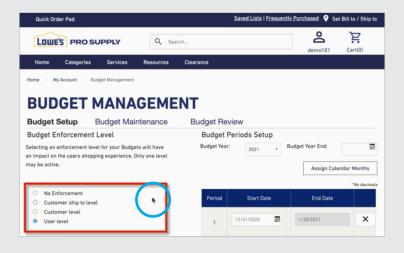
With the Budget Management feature, it's easy to set budget controls on your Lowe's Pro Supply account.

- Easily access and set budget controls
- Manage by customer, address or user
- View current and past spending





To get started, use the pull-down menu on your account icon and select Budget Management.

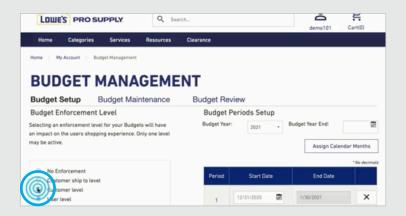


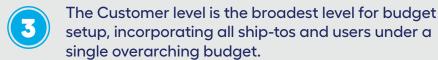


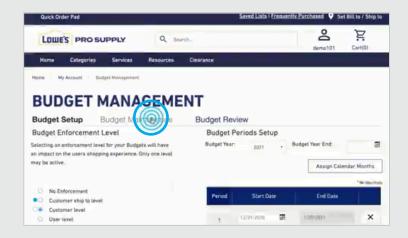
Only one Budget Enforcement Level may be active on your account, and each one affects the user's shopping experience in a different way — so choose the one that works best for you based on these considerations:

BUDGET MANAGEMENT







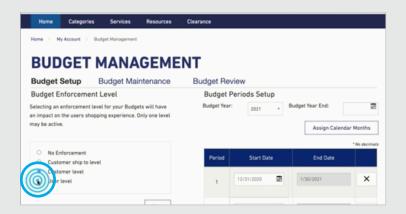




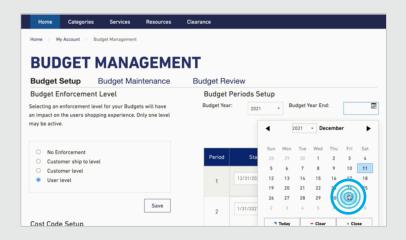
At the Customer ship to level, each address must have its own budget set up, and everyone who makes purchases under that address is subject to the overall budget.

BUDGET MANAGEMENT







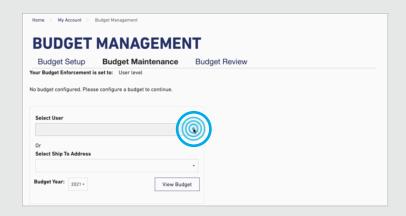


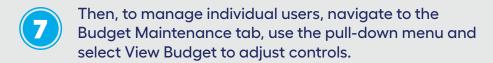


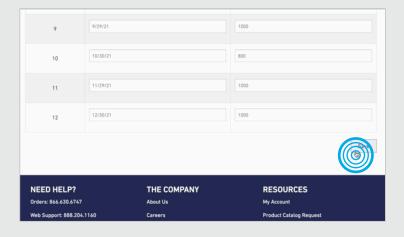
Let's say you'd like to set controls at the User level. Just select and save this option, then go to Budget Periods Setup to choose your Budget Year, Assign Calendar Months and Save your preferred time frames.

BUDGET MANAGEMENT





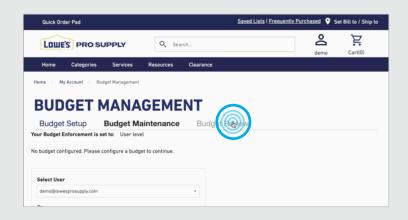






BUDGET MANAGEMENT







You can also navigate to Budget Review for a snapshot of current spending, maximum amounts and historical data by user.



HOW-TO VIDEO: BUDGET MANAGEMENT

Scan the code for a video guide on setting budget controls and viewing spending data.

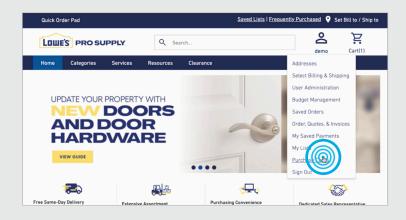


LOWE'S PRO SUPPLY PURCHASE CARD MANAGEMENT

Managing your Lowe's Pro Supply Purchase Cards is as easy as logging in to your account at LowesProSupply.com.

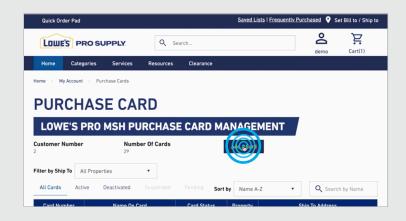


- Easily add, deactivate or suspend cards
- Assign and organize by property
- Maximize shopping convenience at Lowe's and Lowes.com





Simply use the pull-down menu on your account icon to select Purchase Cards

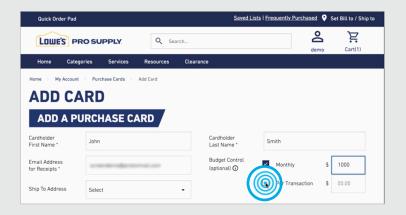




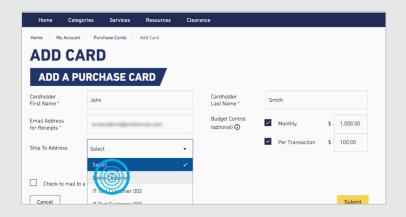
Have a new team member? Just click the Add a Card button.

LOWE'S PRO SUPPLY PURCHASE CARD MANAGEMENT





Then fill out the cardholder information, including optional Budget Control totals — either monthly, per transaction or both. Please note that your total monthly spend cannot exceed the account limit for your property.

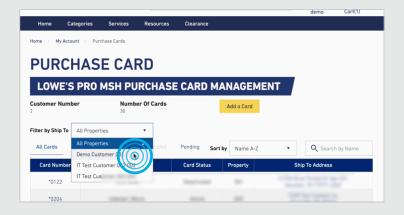




You can choose to have cards delivered to a Ship To Address using the pull-down menu or to the corporate office using the checkbox. Then choose Submit.

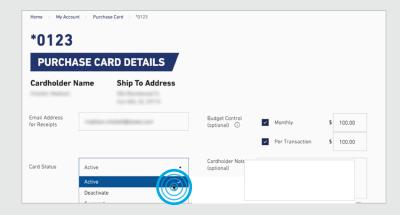
LOWE'S PRO SUPPLY PURCHASE CARD MANAGEMENT







You can view cards and cardholders for all properties, or filter by Ship To Addresses. To manage existing cards, select the Card Number for the user whose privileges you'd like to adjust.

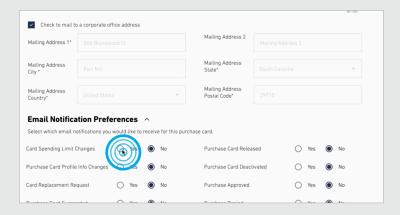




You can request to Deactivate, Suspend or Replace a card from this page.

LOWE'S PRO SUPPLY PURCHASE CARD MANAGEMENT







It's also the place where you can adjust Budget Controls, make notes or adjust email notifications you'd like to receive for activity on each Purchase Card.



HOW-TO VIDEO: PURCHASE CARD MANAGMENT

Scan the code for a video walk-through on adding cards and managing user privileges.

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